

STITES & HARBISON PLLC

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MAY 14 2014

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May 14, 2014

HAND DELIVERY

Jeff Derouen
Executive Director
Public Service Commission of Kentucky
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

Mark R. Overstreet
(502) 209-1219
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RE: P.S.C. Case No. 99-149

Dear Ms. Derouen:

Please accept for filing the original and four copies of the Supplemental Responses of Kentucky Power Company to the Commission's June 14, 1999 Order in the above matter, as subsequently amended by the Commission's October 20, 2011 Order in Case No. 2011-00179. The Responses are for the year ended December 31, 2013.

By copy of this letter I am providing the parties to the case with a copy of the Supplemental Response. If you have any questions, please do not hesitate to contact me.

Sincerely yours,

STITES & HARBISON PLLC

Mark R. Overstreet

cc: William H. Jones, Jr.
David F. Boehm
Dennis G. Howard, II
James W. Brew
Richard S. Taylor

Kentucky Power Company

REQUEST

AEP should file on a quarterly** basis a report detailing Kentucky Power's proportionate share of AEP's total operating revenues, operating revenues, operating and maintenance expenses, and number of employees. [Reference: Merger Agt., Ky. PSC Order dated 6/14/99, Reporting Requirements, Pg. 11, Item 2]

**Note: Pursuant to the Commission's Order dated June 14, 2004, the information pertaining to this data request shall be filed on an annual basis.

RESPONSE

Kentucky Power Company			
Report Proportionate Share of AEP			
12 Months Ending December 31, 2013			
(in millions, except number of employees)			
	AEP	KPCo	Share
Revenues*	\$15,357	\$722	4.7%
Operating/Maintenance Expense**	\$9,642	\$348	3.6%
No. of Employees as of 12/31/2013	18,247	640	3.5%
* For KPCo excludes sales to affiliates of \$104 million			
** Includes Fuel expense of \$4,068 million for AEP and \$200 million for KPCo			

WITNESS: John A. Rogness III

Kentucky Power Company

REQUEST

Provide annual Call Center Performance Measures for those centers that handle Kentucky customer calls (Call Center Average Speed of Answer (ASA) Abandonment Rate, and Call Blockage), for calendar year 2013. [Reference: Merger Agt., Attachment C, Pg. 1, Item 2]

RESPONSE

The annual Call Center Performance Measures for those centers that handle Kentucky customer calls for the calendar year 2013 are:

Average Speed of Answer (ASA): 86.49 seconds,
Abandonment Rate: 10.00%, and
Call Blockage: 2.57%.

WITNESS: John A. Rogness III